

## QUALITY ASSURANCE PROGRAMS

### MAP-QY 1: Quality Improvement Program

- MAP-QY 1-1: Quality Improvement Program Requirements
- MAP-QY 1-2: CMS and HHS QI Initiatives
- MAP-QY 1-3: Data Collection and Performance Reporting
- MAP-QY 1-4: Quality Improvement Procedures for MAO Coordinated Care Plans
- MAP-QY 1-5: Quality Improvement Procedures for MAO Regional Plans or Local PPO Plans
- MAP-QY 1-6: Remedial Action
- MAP-QY 1-7: Utilization Review Criteria Requirements
- MAP-QY 1-8: Quality Improvement Special Rule for MA Regional Plans or Local PPO Plans
- MAP-QY 1-9: Appropriate Utilization Management Program
- MAP-QY 1-10: Enrollee Satisfaction
- MAP-QY 1-11: Ongoing QI Program Evaluated Annually

### MAP-QY 2: Quality Improvement of the SNP Model of Care

- MAP-QY 2-1: Timeliness of Health Risk Assessments
- MAP-QY 2-2: Health Risk Assessments
- MAP-QY 2-3: Establishing an Individualized Care Plan
- MAP-QY 2-4: Individualized Care Plan Maintenance
- MAP-QY 2-5: Coordination of Care and Communications
- MAP-QY 2-6: Care Transition Protocols
- MAP-QY 2-7: MAO Staff Qualifications and Training Requirements
- MAP-QY 2-8: Model of Care Training for Providers
- MAP-QY 2-9: Measuring the Effectiveness of the SNP Model of Care
- MAP-QY 2-10: Valid and Accurate Measurement Methods for SNP
- MAP-QY 2-11: SNP Patient Care Philosophy
- MAP-QY 2-12: SNP Population Health
- MAP-QY 2-13: Timeliness of Face-to-Face Encounters
- MAP-QY 2-14: Addressing Comprehensive Risk Assessments
- MAP-QY 2-15: SNP Interdisciplinary Care Team Provider Requirements

## ANTIDISCRIMINATION

### MAP-AD 1: Prohibition Against Discrimination

- MAP-AD 1-1: Discrimination Against Health Care Professionals Prohibited
- MAP-AD 1-2: (Reserved)
- MAP-AD 1-3: (Reserved)
- MAP-AD 1-4: No Enrollee Discrimination
- MAP-AD 1-5: Coverage for ESRD

## CONFIDENTIALITY, ACCURACY AND SECURITY OF INFORMATION

### MAP-CAS 1: Protection and Management of Individual Information

- MAP-CAS 1-1: Safeguarding Individual Information
- MAP-CAS 1-2: Adequate Health Information System
- MAP-CAS 1-3: Health Information System Capabilities
- MAP-CAS 1-4: Timely and Accurate Communication of Clinical Information
- MAP-CAS 1-5: Health Information Collection

## ADVANCE DIRECTIVES INFORMATION

### MAP-IAD 1: Communication and Implementation of Advance Directives

- MAP-IAD 1-1: Disclosure of Required Information to the Enrollee
- MAP-IAD 1-2: Implementation of Advance Directive by Providers

### MAP-IAD 2: Rights and Responsibilities Regarding Advance Directives

- MAP-IAD 2-1: Provider Rights Concerning Advance Directives
- MAP-IAD 2-2: Advance Directives Compliance Complaints

### PROVIDER PARTICIPATION RULES

#### MAP-PR 1: Provider Agreements, Communication and Appeals

MAP-PR 1-1: Network Provider Written Agreements

MAP-PR 1-2 (Reserved)

MAP-PR 1-3: Provider Communications

MAP-PR 1-4: Notice of Physician Suspension or Termination

MAP-PR 1-5: Provider Appeals of Adverse Determinations

MAP-PR 1-6: Network Provider Representation

MAP-PR 1-7: Provider Participation Rules: Notice and Appeal Rights

#### MAP-PR 2: Specific Provider Participation Rules

MAP-PR 2-1: Provider Advice to Enrollees

MAP-PR 2-2: Conscience Protection

MAP-PR 2-3: Financial Incentive Policy

MAP-PR 2-4: Limitation on Provider Indemnification

MAP-PR 2-5: Special Rules for Medicare+ Choice Private

Fee-for-Service Plans

MAP-PR 2-6: Payment of Physicians and Other Practitioners

MAP-PR 2-7: Enrollment and Payment Information

MAP-PR 2-8: Consultation with Participating Providers

MAP-PR 2-9: Suspension or Termination of Contract

MAP-PR 2-10: Disclosure to Medicare Beneficiaries

MAP-PR 2-11: Stop-loss Protection Requirements

MAP-PR 2-12: Pooling of Patients