RISK MANAGEMENT (C-RM)
  C-RM 1: Regulatory Compliance
  C-RM 2: Business Continuity Risk Management
  C-RM 3: Information Systems Risk Management

CONSUMER PROTECTION AND EMPOWERMENT (C-CPE)
  C-CPE 1: Protection of Consumer Information
  C-CPE 2: Healthcare Ethics
  C-CPE 3: Consumer Protection
  C-CPE 4: Consumer Empowerment

OPERATIONS AND INFRASTRUCTURE (C-OPIN)
  C-OPIN 1: Business Ethics
  C-OPIN 2: Business Management
  C-OPIN 3: Staff Management
  C-OPIN 4: Delegation

PERFORMANCE MONITORING AND IMPROVEMENT (C-PMI)
  C-PMI 1: Quality Oversight Procedures and Responsibilities

CASE MANAGEMENT PROGRAM (CM-PROG)
  CM-PROG 1: Case Management Program

CASE MANAGEMENT STAFF (CM-STAFF)
  CM-STAFF 1: Case Management Staff

CASE MANAGEMENT PROCESS (CM-PROC)
  CM-PROC 1: Case Management Process

REPORTING PERFORMANCE MEASURES TO URAC
  RPT 1: Reporting Performance Measures to URAC

OPTIONAL DESIGNATION: TRANSITIONS OF CARE (TOC) V2.0
  TOC 1: Transitions of Care Safety and Outcomes