

RISK MANAGEMENT (C-RM)

- C-RM 1: Regulatory Compliance
- C-RM 2: Business Continuity Risk Management
- C-RM 3: Information Systems Risk Management

OPERATIONS AND INFRASTRUCTURE (C-OPIN)

- C-OPIN 1: Business Ethics
- C-OPIN 2: Business Management
- C-OPIN 3: Staff Management

CONSUMER PROTECTION AND EMPOWERMENT (C-CPE)

- C-CPE 1: Protection of Consumer Information
- C-CPE 2: Healthcare Ethics
- C-CPE 3: Consumer Protection
- C-CPE 4: Consumer Empowerment

PERFORMANCE MONITORING AND IMPROVEMENT (C-PMI)

- C-PMI 1: Quality Oversight Procedures and Responsibilities