

PHARMACY STRUCTURE, OPERATIONS, AND DRUG UTILIZATION MANAGEMENT

- CPh 1: Organizational Structure and Oversight
- CPh 2: Drug Product Oversight and Safety
- CPh 3: Drug Utilization Management
- CPh 4: Staff Management
- CPh 5: Customer Service and Consumer Communications
- CPh 6: Pharmacy Information Technology

PATIENT MEDICATION THERAPY MANAGEMENT

- PMM 1: Medication Therapy Management Offerings
- PMM 2: Medication Therapy Management Clinical Staff
- PMM 3: Medication Therapy Management Resources
- PMM 4: Collaboration with Prescriber/Provider
- PMM 5: Medication Therapy Management Outcomes
- PMM 6: Comprehensive Medication Review
- PMM 7: Medication Adherence Consultative Services
- PMM 8: Medication Counseling and Education
- PMM 9: Medication Therapy Monitoring
- PMM 10: Care Transitions and Medication Reconciliation

PHARMACY WELLNESS AND DISEASE MANAGEMENT

- PhWDM 1: Pharmacy Immunizations
- PhWDM 2: Pharmacy Health Screenings and Tests
- PhWDM 3: Pharmacy Chronic Disease Management

QUALITY MANAGEMENT AND PERFORMANCE OVERSIGHT

- QMPO 1: Pharmacy Quality Management Program
- QMPO 2: Quality Improvement Initiative
- QMPO 3: Multi-Site Pharmacy Performance Monitoring and Oversight

MEASURES REPORTING

- RPT 1: Reporting Mandatory Performance Measures to URAC
- RPT 2: Reporting Exploratory Performance Measures to URAC