

DISCLOSURE

- WS 1: Disclosure: Web Site Owner
- WS 2: Disclosure: Services, Uses, Limitations, and Rights
- WS 3: Disclosure: Communication
- WS 4: Disclosure: Personally Identifiable Information
- WS 5: Disclosure: Editorial Policy
- WS 6: Disclosure: Advertising or Sponsorship
- WS 7: Disclosure: Promotional Policy
- WS 8: Disclosure: Linking
- WS 9: Disclosure: Prominence
- WS 10: Disclosure: Conflict of Interest
- WS 11: Disclosure: Health Professional Qualification Verification
- WS 12: Disclosure: Policy Regarding Protection of Children

HEALTH CONTENT AND SERVICE DELIVERY

- WS 13: Health Content: Editorial Policies
- WS 14: Content Reviewer Qualifications
- WS 15: Advertising Distinguished from Health Content
- WS 16: Claims of Therapeutic Benefit
- WS 17: False or Misleading Claims
- WS 18: Health Content: Author, Source and Date Disclosure
- WS 19: Service Delivery: Personal Health Management Tools
- WS 20: Service Delivery: Interaction with a Health Professional
- WS 21: Service Delivery: Health Professional Principles
- WS 22: Service Delivery: Health Professional Credentials

LINKING

- WS 23: Linking: Policies and Procedures
- WS 24: Linking: Notification
- WS 25: Linking: Appropriateness
- WS 26: Linking: Functioning and User Reporting Mechanism

PRIVACY AND SECURITY

- WS 27: Personally-Identifiable Information (PII) Opt-In Requirement
- WS 28: Personal Health Information (PHI) Opt-In Requirement
- WS 29: Spyware Prohibition
- WS 30: Maintain Scope of Opt-In
- WS 31: Opt-In Exceptions
- WS 32: Opt-Out Requirements
- WS 33: Privacy and Security Business Partner Agreement
- WS 34: Security Audit

ACCOUNTABILITY

- WS 35: User Feedback and Complaint Mechanism
- WS 36: Complaint Dispute Resolution
- WS 37: User Feedback and Complaint Quality Oversight

POLICIES AND PROCEDURES

- WS 38: Policies and Procedures
- WS 39: Policies and Procedures Review
- WS 40: Web Site Ethics
- WS 41: Staff Training
- WS 42: Delegation

QUALITY OVERSIGHT COMMITTEE

- WS 43: Quality Oversight Committee
- WS 44: Quality Oversight Committee: Health Content
- WS 45: Quality Oversight Committee: Policies and Procedures
- WS 46: Quality Oversight Committee: Quarterly Performance
- WS 47: Quality Oversight Committee: Consumer Safety
- WS 48: Quality Oversight Committee: Corrective Action
- WS 49: Quality Oversight Committee: Formal Record of Proceedings

HEALTH CONTENT AND PERSONAL HEALTH MANAGEMENT PROVIDERS

- WS 50: Health Content and Personal Health Management Provider Requirement
- WS 51: Peer Review and Licensure