IRO: EXTERNAL REVIEW VERSION 5.2

ORGANIZATIONAL STRUCTURE
IR-CORE 1: Operations and Infrastructure
  IR-CORE 1-1: Policy Maintenance, Review and Approval
  IR-CORE 1-2: Regulatory Compliance
  IR-CORE 1-3: Delegation Management
  IR-CORE 1-4: Written Business Agreements
  IR-CORE 1-5: Information Management
  IR-CORE 1-6: Business Continuity
  IR-CORE 1-7: Information Confidentiality and Security
  IR-CORE 1-8: Confidentiality of Individually Identifiable Health Information
  IR-CORE 1-9: Job Descriptions
  IR-CORE 1-10: Staff Qualifications
  IR-CORE 1-11: Staff Training Program
  IR-CORE 1-12: Senior Clinical Staff Requirements
  IR-CORE 1-13: Senior Clinical Staff Responsibilities
  IR-CORE 1-14: Financial Incentives
  IR-CORE 1-15: Consumer Safety Mechanism

REVIEWER CREDENTIALING & QUALIFICATIONS
IR-RCQ 1: Reviewer Credentialing
  IR-RCQ 1-1: Reviewer Credentialing Program
  IR-RCQ 1-2: Reviewer Credentials Verification
  IR-RCQ 1-3: Credential Status Changes
  IR-RCQ 1-4: Reviewer Qualifications
  IR-RCQ 1-5: Non-Applicable
  IR-RCQ 1-6: External Review: Additional Reviewer Qualifications

CONFLICT OF INTEREST
IR-COI 1: Conflict of Interest
  IR-COI 1-1: Defining Reviewer Conflict of Interest
  IR-COI 1-2: Reviewer Conflict of Interest Attestation
  IR-COI 1-3: Reviewer Attestation Regarding Credentials and Knowledge
  IR-COI 1-4: Reviewer Attestation Regarding Experience
  IR-COI 1-5: External Review: Independent Review Policy
  IR-COI 1-6: External Review: Defining Organizational Conflict of Interest
  IR-COI 1-7: External Review: Organizational Conflict of Interest Attestation
  IR-COI 1-8: External Review: Organizational COI Transparency Process

TRACKING, MONITORING & REPORTING
IR-TMR 1: Performance Monitoring and Improvement
  IR-TMR 1-1: Review Database
  IR-TMR 1-2: Performance Monitoring
  IR-TMR 1-3: Summary Reports for External Entities

REVIEW PROCESS
IR-RP 1: Review Process
  IR-RP 1-1: Initial Case Assessment
  IR-RP 1-2: Review of Additional Information
  IR-RP 1-3: External Review: Additional Information Processing
  IR-RP 1-4: Time Frames for External Review
  IR-RP 1-5: Expedited Review Process
  IR-RP 1-6: Medical Necessity/Appropriateness Case Processing
  IR-RP 1-7: Experimental/Investigational Case Processing
  IR-RP 1-8: Benefit Coverage/Rescission/Legal Case Processing
  IR-RP 1-9: Decision Notice
  IR-RP 1-10: Review File Documentation

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