IRO CORE Standards, Version 3.0
Note: Not applicable (N/A) standards synchronize
IRO CORE, Version 3.0, with Core, Version 3.0

Organizational Structure
IRO CORE 1 - Organizational Structure
IRO CORE 2 - N/A

Policies and Procedures
IRO CORE 3 - Policy and Procedure Maintenance, Review and Approval

Regulatory Compliance
IRO CORE 4 - Regulatory Compliance

Inter-Departmental Coordination
IRO CORE 5 - N/A

Oversight of Delegated Functions
IRO CORE 6 - Delegation Review Criteria
IRO CORE 7 - Delegation Review
IRO CORE 8 - Delegation Contracts
IRO CORE 9 - Delegation Oversight

Marketing and Sales Communications
IRO CORE 10 - N/A

Business Relationships
IRO CORE 11 - Written Business Agreements
IRO CORE 12 - Client Satisfaction

Information Management
IRO CORE 13 - Information Management
IRO CORE 14 - Business Continuity
IRO CORE 15 - Information Confidentiality and Security
IRO CORE 16 - Confidentiality of Individually-Identifiable Health Information

Quality Management
IRO CORE 17-24 - N/A

Staff Qualifications
IRO CORE 25 - Job Descriptions
IRO CORE 26 - Staff Qualifications

Staff Management
IRO CORE 27 - Staff Training Program
IRO CORE 28 - Staff Operational Tools and Support
IRO CORE 29 - N/A

Clinical Staff Credentialing and Oversight Role
IRO CORE 30 - N/A
IRO CORE 31 - Senior Clinical Staff Requirements
IRO CORE 32 - Senior Clinical Staff Responsibilities
IRO CORE 33 - Financial Incentive Policy
IRO CORE 34 - N/A
IRO CORE 35 - N/A

Health Care System Coordination
IRO CORE 36 - N/A

Consumer Protection and Empowerment
IRO CORE 37 - N/A
IRO CORE 38 - Consumer Safety Mechanism
IRO CORE 39 - N/A
IRO CORE 40 - N/A
Reviewer Credentialing & Qualifications
IR Ext 1 - Reviewer Credentialing Program
IR Ext 2 - Reviewer Credentials Verification
IR Ext 3 - Credential Status Changes
IR Ext 4 - Reviewer Qualifications
IR Ext 5 - N/A
IR Ext 6 - External Review: Additional Reviewer Qualifications

Conflict of Interest
IR Ext 7 - Defining Reviewer Conflict of Interest
IR Ext 8 - Reviewer Conflict of Interest Attestation
IR Ext 9 - Reviewer Attestation Regarding Credentials and Knowledge
IR Ext 10 - Reviewer Attestation Regarding Experience
IR Ext 11 - External Review: Independent Review Policy
IR Ext 12 - External Review: Defining Organizational Conflict of Interest
IR Ext 13 - External Review: Organizational Conflict of Interest Attestation
IR Ext 14 - External Review: Organizational COI Transparency Process

Tracking, Monitoring & Reporting
IR Ext 15 - Review Database
IR Ext 16 - Review File Documentation
IR Ext 17 - Performance Monitoring
IR Ext 18 - Summary Reports for External Entities

Review Process
IR Ext 19 - Initial Case Assessment
IR Ext 20 - Review of Additional Information
IR Ext 21 - External Review: Additional Information Processing
IR Ext 22 - Time Frames for External Review
IR Ext 23 - Expedited Review Process
IR Ext 24 - Medical Necessity/Appropriateness Case Processing
IR Ext 25 - Experimental/Investigational Case Processing
IR Ext 26 - Benefit Coverage/Rescission/Legal Case Processing
IR Ext 27 - Decision Notice