

Foundational Focus Areas – applicable to all HUM Certifications

MANDATORY REQUIREMENTS

HCM-MDY 1: Risk Management

HCM-MDY 1-1: Information Systems Management

HCM-MDY 2: Regulatory Compliance and Internal Controls

HCM-MDY 2-1: Regulatory Compliance Maintained

HCM-MDY 3: Business Ethics

HCM-MDY 3-1: Code of Ethical Business Conduct

HCM-MDY 4: Quality Management

HCM-MDY 4-1: Quality Management Program Accountability

RISK MANAGEMENT

HCM-RM 1: Risk Management Strategy

HCM-RM 1-1: Policy Addressing Reporting of Violations

HCM-RM 1-2: Information Systems Risk Management

HCM-RM 1-3: Business Continuity Plan

HCM-RM 1-4: Business Continuity Plan Testing

OPERATIONS AND INFRASTRUCTURE

HCM-OPIN 1: Business Management

HCM-OPIN 1-1: Written Business Agreements

HCM-OPIN 1-2: Policy Maintenance, Review and Approval

HCM-OPIN 2: Staff Management

HCM-OPIN 2-1: Staff Management

HCM-OPIN 2-2: Staff Training Programs

HCM-OPIN 2-3: Staff Member Performance Review

PERFORMANCE MONITORING AND IMPROVEMENT

HCM-PMI 1: Quality Oversight Procedures and Responsibilities

HCM-PMI 1-1: Quality Management Program Scope

HCM-PMI 1-2: Quality Management Program

Structure and Oversight

HCM-PMI 1-3: Quality Management Program Implementation

HCM-PMI 1-4: Data Management and Performance Reporting

HCM-PMI 1-5: Quality Management Program Evaluation

CONSUMER PROTECTION AND EMPOWERMENT

HCM-CPE 1: Protection of Consumer Information

HCM-CPE 1-1: Privacy and Security of Consumer

Health Information

HCM-CPE 2: Health Care Ethical Practices

HCM-CPE 2-1: Defining Health Care Ethical Practices

HCM-CPE 2-2: Monitoring of Ethical Health Care Practices

HCM-CPE 2-3: Financial Incentives

HCM-CPE 3: Oversight of Clinical Services

HCM-CPE 3-1: Clinical Staff Credentialing

HCM-CPE 3-2: Clinical Staff Leadership

HCM-CPE 4: Safeguards and Communication with Consumers

HCM-CPE 4-1: Consumer Safety Protocols

HCM-CPE 4-2: Not Applicable to HUM Certifications

HCM-CPE 4-3: Not Applicable to HUM Certifications

HCM-CPE 4-4: Consumer Complaint Process

HCM-CPE 4-5: Not Applicable to HUM Certifications

HEALTH UTILIZATION MANAGEMENT CERTIFICATIONS v1.0



HUM: Pre-Review Screening Certification v1.0

PRE-REVIEW SCREENING – MANDATORY REQUIREMENTS

PRS-MDY 1: Limitations of Pre-Review Screening
PRS-MDY 1-1: Pre-Review Screening Policy

PRE-REVIEW SCREENING

PRS-HUM 1: Pre-Review Screening Process
PRS-HUM 1-1: Pre-Review Screening Staff Resources
PRS-HUM 1-2: Review Service Communication Time Frames
PRS-HUM 1-3: Non-Clinical Staff Provide
Administrative Support

HUM: Initial Clinical Review Certification v1.0

INITIAL CLINICAL REVIEW – MANDATORY REQUIREMENTS

ICR-MDY 1: Limitations of Initial Clinical Review
ICR-MDY 1-1: Initial Clinical Review Policy

INITIAL CLINICAL REVIEW

ICR-HUM 1: Initial Clinical Review Process
ICR-HUM 1-1: Initial Clinical Reviewer Resources
ICR-HUM 1-2: Notification Time Frames
ICR-HUM 1-3: Lack of Information Policy
ICR-HUM 1-4: Information Upon Which to Base
Review Determinations
ICR-HUM 1-5: Certification Decision Notice

HUM: Clinical Review Criteria Certification v1.0

CLINICAL REVIEW CRITERIA – MANDATORY REQUIREMENTS

CRC-MDY 1: Clinical Review Criteria
CRC-MDY 1-1: Review Criteria Requirements

HUM: Clinical Decision Support Certification v1.0

CLINICAL DECISION SUPPORT – MANDATORY REQUIREMENTS

CDS-MDY 1: Protection of Consumer Information
CDS-MDY 1-1: Clinical Decision Support

CLINICAL DECISION SUPPORT

CDS-HUM 1: Clinical Decision Support Process
CDS-HUM 1-1: Notification Time Frames
CDS-HUM 1-2: Lack of Information
CDS-HUM 1-3: Information Upon Which to Base
Review Determinations
CDS-HUM 1-4: Certification Decision Notice
CDS-HUM 1-5: Written Notice of Non-
Certification Decisions
CDS-HUM 1-6: Written Notice of Non-Certifications
Upheld on Appeal