

TELEHEALTH v3.0

RISK MANAGEMENT

- T-RM 1: Regulatory Compliance Monitoring
 - T-RM 1-1: Regulatory Compliance
- T-RM 2: Emergency Management
 - T-RM 2-1: Business Continuity
- T-RM 3: Risk Management
 - T-RM 3-1: Information Systems Risk Assessment and Reduction

OPERATIONS AND INFRASTRUCTURE

- T-OPIN 1: Written Agreements
 - T-OPIN 1-1: Written Agreements
- T-OPIN 2: Delegation
 - T-OPIN 2-1: Delegation Management
- T-OPIN 3: Personnel Education and Training
 - T-OPIN 3-1: Education and Training

CONSUMER PROTECTION AND EMPOWERMENT

- T-CPE 1: Privacy and Security of PHI and IIHI
 - T-CPE 1-1: Privacy and Security of PHI and IIHI
- T-CPE 2: Provider Credentialing
 - T-CPE 2-1: Credentialing and Re-credentialing
- T-CPE 3: Clinical Director Requirements
 - T-CPE 3-1: Clinical Director Requirements
- T-CPE 4: Technical Director Requirements
 - T-CPE 4-1: Technical Director Requirements
- T-CPE 5: Complaint Process
 - T-CPE 5-1: Complaint Process

PERFORMANCE MONITORING AND IMPROVEMENT

- T-PMI 1: Quality Management Program
 - PMI 1-1: Quality Management Program

TELEHEALTH OPERATIONS

- T-OPS 1: Business Authorization
 - T-OPS 1-1: Business Authorization
- T-OPS 2: Scope of Services
 - T-OPS 2-1: Scope of Services
- T-OPS 3: Organizational Capacity
 - T-OPS 3-1: Capacity
- T-OPS 4: Site Assessment
 - T-OPS 4-1: Site Assessment
- T-OPS 5: Telehealth Technology
 - T-OPS 5-1: Technology
- T-OPS 6: Equipment Safety and Maintenance
 - T-OPS 6-1: Equipment Safety and Maintenance
- T-OPS 7: E-prescribing
 - T-OPS 7-1: E-prescribing

PATIENT ENCOUNTERS

- T-PE 1: Patient and Provider Identification
 - T-PE 1-1: Patient and Provider Information
- T-PE 2: Patient Consent
 - T-PE 2-1: Consent
- T-PE 3: Patient Billing, Insurance Coverage, and Fees Disclosures
 - T-PE 3-1: Financial Disclosures
- T-PE 4: Commercial Disclosures
 - T-PE 4-1: Commercial Disclosures

CLINICAL CARE

- T-CC 1: Clinical Practice Guidelines
 - T-CC 1-1: Guideline Development
- T-CC 2: Clinical Practice Guideline Inclusions
 - T-CC 2-1: Guideline Inclusions
- T-CC 3: Patient Safety Protocols
 - T-CC 3-1: Patient Safety Protocols
- T-CC 4: Infection Prevention
 - T-CC 4-1: Infection Prevention
- T-CC 5: Clinical Triage
 - T-CC 5-1: Triage
- T-CC 6: Patient Clinical History
 - T-CC 6-1: Clinical History

MODULE: CONSUMER-TO-PROVIDER

- T-C2P 1: Program Goals
 - T-C2P 1-1: Program Goals
- T-C2P 2: User Technology Proficiency
 - T-C2P 2-1: Technology Proficiency
- T-C2P 3: Patient-Provider Relationship
 - T-C2P 3-1: Patient-Provider Relationship
- T-C2P 4: Continuity of Care and Medical Record Documentation
 - T-C2P 4-1: Documentation and Continuity of Care
- T-C2P 5: Patient-Initiated Encounters
 - T-C2P 5-1: Patient-Initiated Encounters
- T-C2P 6: Patient Health Information and Education
 - T-C2P 6-1: Information and Education
- T-C2P 7: Program Evaluation
 - T-C2P 7-1: Program Evaluation

MODULE: PROVIDER-TO-CONSUMER

- T-P2C 1: Program Goals
 - T-P2C 1-1: Program Goals
- T-P2C 2: Clinical User Technology Proficiency
 - T-P2C 2-1: Technology Proficiency
- T-P2C 3: Patient-Provider Relationship
 - T-P2C 3-1: Patient-Provider Relationship
- T-P2C 4: Continuity of Care and Medical Record Documentation
 - T-P2C 4-1: Documentation and Continuity of Care
- T-P2C 5: Program Evaluation
 - T-P2C 5-1: Program Evaluation

MODULE: PROVIDER-TO-PROVIDER

- T-P2P 1: Program Goals
 - T-P2P 1-1: Program Goals
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 - T-P2P 2-1: Technology Proficiency
- T-P2P 3: Patient-Provider Relationship
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- T-P2P 4: Continuity of Care and Medical Record Documentation
 - T-P2P 4-1: Documentation and Continuity of Care
- T-P2P 5: Program Evaluation
 - T-P2P 5-1: Program Evaluation