MEDICARE HOME INFUSION THERAPY SUPPLIER/ INFUSION PHARMACY v1.1

RISK MANAGEMENT

RM 1: Regulatory Compliance
- RM 1-1: Regulatory Compliance and Internal Controls
- RM 1-2: Policy Addressing Reporting of Violations

RM 2: Business Continuity Risk Management
- RM 2-1: Business Continuity Plan
- RM 2-2: Pharmacy Emergency Management Plan
- RM 2-3: Business Continuity Plan Testing

RM 3: Information Systems Risk Management
- RM 3-1: Information Systems Risk Assessment and Reduction

CONSUMER PROTECTION AND EMPOWERMENT

CPE 1: Protection of Consumer Information
- CPE 1-1: Privacy and Security of Consumer Health Information
- CPE 1-2: Information Management

CPE 2: Healthcare Ethics
- CPE 2-1: Consumer Rights and Responsibilities (N/A)
- CPE 2-2: Ethical Healthcare Practices
- CPE 2-3: Monitoring and Oversight of Ethical Healthcare Practices

CPE 3: Consumer Protection
- CPE 3-1: Clinical Staff Credentialing
- CPE 3-2: Clinical Oversight of Program
- CPE 3-3: Consumer Safety Protocols
- CPE 3-4: Employment Screening
- CPE 3-5: Financial Incentives
- CPE 3-6: Consumer Marketing Safeguards

CPE 4: Consumer Empowerment
- CPE 4-1: Consumer Complaint Process
- CPE 4-2: Health Literacy Promotion

OPERATIONS AND INFRASTRUCTURE

OPIN 1: Business Ethics
- OPIN 1-1: Code of Ethical Business Conduct

OPIN 2: Business Management
- OPIN 2-1: Written Business Agreements
- OPIN 2-2: Maintaining and Complying with Policies

OPIN 3: Staff Management
- OPIN 3-1: Job Descriptions and Staff Qualifications
- OPIN 3-2: Staff Training Programs
- OPIN 3-3: Formal Acknowledgment of Compliance with the Organization's Legal Requirements and Code of Conduct
- OPIN 3-4: Staff Member Performance Review

OPIN 4: Delegation
- OPIN 4-1: Delegation Management

PERFORMANCE MONITORING AND IMPROVEMENT

PMI 1: Quality Oversight Procedures and Responsibilities
- PMI 1-1: Quality Management Program Scope
- PMI 1-2: Quality Management Program Structure and Oversight
- PMI 1-3: Quality Management Program Implementation
- PMI 1-4: Data Management and Performance Reporting
- PMI 1-5: Quality Management Program Evaluation

PRACTICE MANAGEMENT

HITS-PR 1: Product and Equipment Management for Patient Safety

HITS-PR 1-1: Pharmacists' Leadership Role

HITS-PR 1-2: Vascular Access Management

HITS-PR 1-3: Product Integrity/Temperature Control

HITS-PR 1-4: Performance Improvement

PRACTICE STANDARDS, GUIDELINES, AND PROTOCOLS

HITS-SGP 1: Disease/Condition Specific Guidelines

HITS-SGP 1-1: Standard of Care

CONSUMER SAFETY

HITS-CS 1: Patient and Caregiver Empowerment and Participation

HITS-CS 1-1: Provision of Services

HITS-CS 1-2: Patient and Caregiver Education

HITS-CS 1-3: Adverse Drug Events Identification and Reporting

COMPLETE CARE SERVICES

HITS-CCS 1: Coordinated Patient Care

HITS-CCS 1-1: Comprehensive Care Planning

HITS-CCS 1-2: Comprehensive Assessment

HITS-CCS 1-3: Ongoing Patient Monitoring and Reassessment

HITS-CCS 1-4: Documentation Requirements