HEALTH CONTENT PROVIDER v4.1

OPERATIONS AND INFRASTRUCTURE

HCP-OPIN 1: Business Management
    HCP-OPIN 1-1: Policy and Process Maintenance
HCP-OPIN 2: Staff Management
    HCP-OPIN 2-1: Staff Training Programs
    HCP-OPIN 2-2: Code of Ethical Conduct
    HCP-OPIN 2-3: Employee Diversity, Equity and Inclusion
HCP-OPIN 3: Client Interactions
    HCP-OPIN 3-1: User Safety Protocols
    HCP-OPIN 3-2: User Complaint Process
    HCP-OPIN 3-3: User Diversity, Equity and Inclusion

RISK MANAGEMENT

HCP-RM 1: Regulatory Compliance and Internal Controls
    HCP-RM 1-1: Regulatory Compliance
HCP-RM 2: Regulatory Compliance
    HCP-RM 2-1: Regulatory Compliance
HCP-RM 3: Information Systems
    HCP-RM 3-1: Information Systems Management
    HCP-RM 3-2: Systems Risk Assessment
HCP-RM 4: Business Continuity
    HCP-RM 4-1: Business Continuity Plan

PERFORMANCE MONITORING AND IMPROVEMENT

HCP-PMI 1: Quality Management Scope
    HCP-PMI 1-1: Quality Structure
HCP-PMI 2: Quality Data Collection and Evaluation
    HCP-PMI 2-1: Data Collection and Evaluation

CONTENT DESIGN

HCP-CD 1: Accessibility
    HCP-CD 1-1: Plain Language Requirement
    HCP-CD 1-2: Cultural Diversity
HCP-CD 2: Basic Disclosures
    HCP-CD 2-1: Services Offered

HEALTH CONTENT

HCP-HC 1: Author and Reviewer Qualifications
    HCP-HC 1-1: Qualifications
HCP-HC 2: Editorial Development
    HCP-HC 2-1: Editorial Development Policies
HCP-HC 3: Content Development
    HCP-HC 3-1: Author Disclosures
    HCP-HC 3-2: Editorial Development Disclosures
HCP-HC 4: Content Management
    HCP-HC 4-1: Editorial Management Policies
    HCP-HC 4-2: Editorial Management Disclosures
    HCP-HC 4-3: Claims
    HCP-HC 4-4: Content Licensing