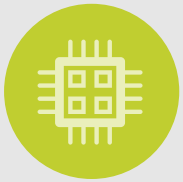
Are you ready for **URAC's Remote Patient Monitoring Accreditation?**

Your organization's policies and processes require verification of patient identity for all encounters.

CONFIRM verification of patient identity for all RPM encounters is documented, all patient information is up to date and patient enrollment records are maintained



Your organization implements, maintains, and updates the hardware requirements for the RPM devices used.

REVIEW policies designed to ensure the proper clearance, care, and maintenance of RPM equipment and technology for all RPM medical devices provided to patients.

Clinical service lines and the disease conditions supported by RPM program(s) are appropriately managed.

ENSURE adherence to standards of care and evidence-based guidelines are demonstrated in your documentation.

Your staff can explain escalation protocols, including clinical triage procedures and alerts, that are actively used to support patient care.

ASK your staff to provide documents for triage protocols, escalation criteria and alert notification system interfaces.

Credentialing processes include procedures for verification of provider qualifications.

CONFIRM compliance and oversight by a clinical director for written policies covering provider credentialing activities that reflect the types of providers supporting the RPM program.

You have implemented a monitoring program to achieve compliance with all applicable jurisdictional health care and consumer protection laws and regulations.

INTERVIEW your staff to be sure they are able to describe the processes for verification of ongoing compliance.

Information associated with the delivery and utilization of RPM services for patient billing, third party coverage, fees, and participating entities is fully and accurately disclosed to patients.

REVIEW disclosure documents made available regarding billing, third party coverage, related fees, and any commercial associations.

You ensure the privacy and security of protected health information (PHI) in accordance with applicable jurisdictional laws and regulations.

INTERVIEW your staff about adherence to policies for all relevant patient privacy and security rules.

Patient education includes instruction on relevant software/ hardware requirements, privacy, and patient safety protocols.

CONDUCT a virtual walk through of the entire patient experience.

Your clinical workflows are well-defined to include patient monitoring.

REVIEW the written policies that support participating providers and other qualified personnel monitoring of patients' relevant clinical history and RPM data.

For more information, please contact
businessdevelopment@urac.org or **202-216-9413**