

HEALTH WEB SITE INTERNATIONAL v1.0

MANDATORY REQUIREMENTS (HWS-MDY)

- HWS -MDY 1: Business Ethics
 - HWS -MDY 1-1: Code of Ethical Business Conduct
- HWS -MDY 2: Regulatory Compliance and Internal Controls
 - HWS -MDY 2-1: Regulatory Compliance Maintained
- HWS -MDY 3: Information Management
 - HWS -MDY 3-1: Information Management
- HWS -MDY 4: Quality Management
 - HWS -MDY 4-1: Quality Management Program
- HWS -MDY 5: Disclosure Management
 - HWS -MDY 5-1: Disclosure Management
- HWS -MDY 6: Spyware
 - HWS -MDY 6-1: Spyware Prohibition

OPERATIONS AND INFRASTRUCTURE (HWS-OPIN)

- HWS-OPIN 1: Business Management
 - HWS-OPIN 1-1: Maintaining and Complying with Policies
- HWS-OPIN 2: Staff Management
 - HWS-OPIN 2-1: Job Descriptions and Staff Qualifications
 - HWS-OPIN 2-2: Staff Training Programs
 - HWS-OPIN 2-3: Staff Performance Review
- HWS-OPIN 3: Delegation
 - HWS-OPIN 3-1: Delegation Management
- HWS-OPIN 4: User Interactions
 - HWS-OPIN 4-1: Safety Protocols
 - HWS-OPIN 4-2: Complaint Process

RISK MANAGEMENT (HWS-RM)

- HWS-RM 1: Regulatory Compliance Reporting
 - HWS-RM 1-1: Policy Addressing Reporting of Violations
- HWS-RM 2: Business Continuity Risk Management
 - HWS-RM 2-1: Business Continuity Plan
 - HWS-RM 2-2: Business Continuity Plan Testing
- HWS-RM 3: Information Systems Risk Management
 - HWS-RM 3-1: Information Systems Risk Assessment and Reduction

PERFORMANCE MONITORING AND IMPROVEMENT (HWS-PMI)

- HWS-PMI 1: Quality Oversight Procedures and Responsibilities
 - HWS-PMI 1-1: Quality Management Program Scope
 - HWS-PMI 1-2: Quality Management Program Structure and Oversight
 - HWS-PMI 1-3: Quality Management Program Implementation
 - HWS-PMI 1-4: Data Management and Performance Reporting
 - HWS-PMI 1-5: Quality Management Program Evaluation

WEB SITE DESIGN (HWS-WSD)

- HWS-WSD 1: Accessibility
 - HWS-WSD 1-1: Plain Language Requirement
 - HWS-WSD 1-2: Accommodating Diverse Populations
- HWS-WSD 2: Basic Disclosures
 - HWS-WSD 2-1: Ownership & Management
 - HWS-WSD 2-2: Services Offered
 - HWS-WSD 2-3: Communication & Feedback

HEALTH CONTENT MANAGEMENT (HWS-HCM)

HWS-HCM 1: Disclosures

HWS-HCM 1-1: Content Disclosures

HWS-HCM 1-2: Claims

HWS-HCM 2: Content Management

HWS-HCM 2-1: Content Management

HWS-HCM 2-2: Content Editing

PERSONAL INFORMATION MANAGEMENT (HWS-PIM)

HWS-PIM 1: Personal Information

HWS-PIM 1-1: Opt-In Requirement

HWS-PIM 1-2: External Access to Information

HWS-PIM 2: Information Disclosures

HWS-PIM 2-1: Information Disclosures

EXTERNAL RELATIONSHIPS

HWS-ER 1: Financial Relationships

HWS-ER 1-1: Financial Relationships

HWS-ER 2: Linking

HWS-ER 2-1: Appropriateness

HWS-ER 2-2: Functionality Review

HWS-ER 2-3: Disclosures

DESIGNATION: PERSONAL HEALTH MANAGEMENT TOOLS

HWS-PHM 1: Personal Health Management Tools

HWS-PHM 1-1: Personal Health Management Tool
Information

DESIGNATION: HEALTH PROFESSIONAL INTERACTIONS

HWS-HPI 1: Health Professional Qualifications

HWS-HPI 1-1: Health Professional Qualifications

HWS-HPI 2: Health Professional Interactions

HWS-HPI 2-1: Health Professional Interaction
Information



Re: New Regulatory Compliance Standard

Dear URAC Prospects and Clients,

As the nation's leading health care accreditor, URAC values patient care and safety first. When we discover an improvement opportunity that could enhance patient safety within our standards, we work quickly to incorporate the additional knowledge into our programs.

Therefore, URAC has introducing a new regulatory compliance Standard. Effective immediately, this new Standard will apply to all current, non-deemed applications, accreditations and certifications. Although we expect immediate compliance with this Standard, we will not be asking for any additional documentation at this time. As new versions of programs are released, this Standard will be built into the program requirements and documentation will be submitted on Desktop.

Attached you will find the Standard language (see Attachment A). As a requirement of this Standard, organizations must remain in good standing with any issuing body/agency for all permits, licenses, registrations and/or charters held by the organization. If at any time during the accreditation or certification cycle this Standard is identified as "Not Met," the finding(s) will be presented to the Accreditation Committee for review and final determination of status.

If you have any further questions, please reach out to Product Development Department at productdevelopment@urac.org.

Sincerely,

Jenn Richards, PharmD, JD, CSP

Product Development Principal

Email: productdevelopment@urac.org



Attachment A: URAC's New Regulatory Compliance Standard

Standard: Regulatory Compliance

The organization maintains compliance with applicable jurisdictional laws and regulations.

Regulatory Compliance

The organization:

- a. Maintains compliance with applicable laws, regulations and requirements from any relevant jurisdictions