HEALTH WEB SITE INTERNATIONAL v1.0

MANDATORY REQUIREMENTS (HWS-MDY)

HWS-MDY 1: Business Ethics
  HWS-MDY 1-1: Code of Ethical Business Conduct
HWS-MDY 2: Regulatory Compliance and Internal Controls
  HWS-MDY 2-1: Regulatory Compliance Maintained
HWS-MDY 3: Information Management
  HWS-MDY 3-1: Information Management
HWS-MDY 4: Quality Management
  HWS-MDY 4-1: Quality Management Program
HWS-MDY 5: Disclosure Management
  HWS-MDY 5-1: Disclosure Management
HWS-MDY 6: Spyware
  HWS-MDY 6-1: Spyware Prohibition

OPERATIONS AND INFRASTRUCTURE (HWS-OPIN)

HWS-OPIN 1: Business Management
  HWS-OPIN 1-1: Maintaining and Complying with Policies
HWS-OPIN 2: Staff Management
  HWS-OPIN 2-1: Job Descriptions and Staff Qualifications
  HWS-OPIN 2-2: Staff Training Programs
  HWS-OPIN 2-3: Staff Performance Review
HWS-OPIN 3: Delegation
  HWS-OPIN 3-1: Delegation Management
HWS-OPIN 4: User Interactions
  HWS-OPIN 4-1: Safety Protocols
  HWS-OPIN 4-2: Complaint Process

RISK MANAGEMENT (HWS-RM)

HWS-RM 1: Regulatory Compliance Reporting
  HWS-RM 1-1: Policy Addressing Reporting of Violations
HWS-RM 2: Business Continuity Risk Management
  HWS-RM 2-1: Business Continuity Plan
  HWS-RM 2-2: Business Continuity Plan Testing
HWS-RM 3: Information Systems Risk Management
  HWS-RM 3-1: Information Systems Risk Assessment and Reduction

PERFORMANCE MONITORING AND IMPROVEMENT (HWS-PMI)

HWS-PMI 1: Quality Oversight Procedures and Responsibilities
  HWS-PMI 1-1: Quality Management Program Scope
  HWS-PMI 1-2: Quality Management Program Structure and Oversight
  HWS-PMI 1-3: Quality Management Program Implementation
  HWS-PMI 1-4: Data Management and Performance Reporting
  HWS-PMI 1-5: Quality Management Program Evaluation

WEB SITE DESIGN (HWS-WSD)

HWS-WSD 1: Accessibility
  HWS-WSD 1-1: Plain Language Requirement
  HWS-WSD 1-2: Accommodating Diverse Populations
HWS-WSD 2: Basic Disclosures
  HWS-WSD 2-1: Ownership & Management
  HWS-WSD 2-2: Services Offered
  HWS-WSD 2-3: Communication & Feedback
HEALTH CONTENT MANAGEMENT (HWS-HCM)
  HWS-HCM 1: Disclosures
    HWS-HCM 1-1: Content Disclosures
    HWS-HCM 1-2: Claims
  HWS-HCM 2: Content Management
    HWS-HCM 2-1: Content Management
    HWS-HCM 2-2: Content Editing

PERSONAL INFORMATION MANAGEMENT (HWS-PIM)
  HWS-PIM 1: Personal Information
    HWS-PIM 1-1: Opt-In Requirement
    HWS-PIM 1-2: External Access to Information
  HWS-PIM 2: Information Disclosures
    HWS-PIM 2-1: Information Disclosures

EXTERNAL RELATIONSHIPS
  HWS-ER 1: Financial Relationships
    HWS-ER 1-1: Financial Relationships
  HWS-ER 2: Linking
    HWS-ER 2-1: Appropriateness
    HWS-ER 2-2: Functionality Review
    HWS-ER 2-3: Disclosures

DESIGNATION: PERSONAL HEALTH MANAGEMENT TOOLS
  HWS-PHM 1: Personal Health Management Tools
    HWS-PHM 1-1: Personal Health Management Tool Information

DESIGNATION: HEALTH PROFESSIONAL INTERACTIONS
  HWS-HPI 1: Health Professional Qualifications
    HWS-HPI 1-1: Health Professional Qualifications
  HWS-HPI 2: Health Professional Interactions
    HWS-HPI 2-1: Health Professional Interaction Information
Re: New Regulatory Compliance Standard

Dear URAC Prospects and Clients,

As the nation’s leading health care accreditor, URAC values patient care and safety first. When we discover an improvement opportunity that could enhance patient safety within our standards, we work quickly to incorporate the additional knowledge into our programs.

Therefore, URAC has introducing a new regulatory compliance Standard. Effective immediately, this new Standard will apply to all current, non-deemed applications, accreditations and certifications. Although we expect immediate compliance with this Standard, we will not be asking for any additional documentation at this time. As new versions of programs are released, this Standard will be built into the program requirements and documentation will be submitted on Desktop.

Attached you will find the Standard language (see Attachment A). As a requirement of this Standard, organizations must remain in good standing with any issuing body/agency for all permits, licenses, registrations and/or charters held by the organization. If at any time during the accreditation or certification cycle this Standard is identified as “Not Met,” the finding(s) will be presented to the Accreditation Committee for review and final determination of status.

If you have any further questions, please reach out to Product Development Department at productdevelopment@urac.org.

Sincerely,

Jenn Richards, PharmD, JD, CSP
Product Development Principal
Email: productdevelopment@urac.org
Attachment A: URAC’s New Regulatory Compliance Standard

Standard: Regulatory Compliance
The organization maintains compliance with applicable jurisdictional laws and regulations.

Regulatory Compliance
The organization:

a. Maintains compliance with applicable laws, regulations and requirements from any relevant jurisdictions