REMOTE PATIENT MONITORING INTERNATIONAL ACCREDITATION v1.0

MANDATORY REQUIREMENTS
RPM-MDY 1: Patient Identification
RPM-MDY 2: Clinical Service Lines and Disease Scope
  RPM-MDY 2-1: Clinical Service Lines and Disease Scope
RPM-MDY 3: Escalation Protocols
RPM-MDY 4: Regulatory Compliance Monitoring
RPM-MDY 5: Equipment Maintenance and Safety
RPM-MDY 6: Patient Consent
  RPM-QPS 6-1: Patient Consent Procedures

BUSINESS REQUIREMENTS
RPM-BR 1: Business Requirements
  RPM-BR 1-1: Business Authorization
  RPM-BR 1-2: Scope of Services
  RPM-BR 1-3: Program Goals
  RPM-BR 1-4: Written Agreements
  RPM-BR 1-5: Delegation Management

PROFESSIONAL OVERSIGHT
RPM-PO 1: Provider Credentialing
  RPM-PO 1-1: Provider Credentialing
  RPM-PO 1-2: Verification of Provider Credentials
  RPM-PO 1-3: Clinical Oversight Requirements
  RPM-PO 1-4: Technical Oversight Requirements

QUALITY AND PATIENT SAFETY
RPM-QPS 1: Quality Management
  RPM-QPS 1-1: Quality Management Program
RPM-QPS 2: Education
  RPM-QPS 2-1: Patient Education
  RPM-QPS 2-2: Personnel Education
RPM-QPS 3: Complaints
  RPM-QPS 3-1: Complaints Process

CLINICAL WORKFLOWS
RPM-CW 1: Clinical Workflows
  RPM-CW 1-1: Patient Monitoring
  RPM-CW 1-2: Continuity of Care and Medical Record Documentation
  RPM-CW 1-3: Infection Prevention

TECHNOLOGY
RPM-TE 1: Technology Requirements
  RPM-TE 1-1: General Requirements
  RPM-TE 1-2: Functional Capacity
  RPM-TE 1-3: Software Requirements
  RPM-TE 1-4: Data Requirements
  RPM-TE 1-5: End User Technology Proficiency

RISK MANAGEMENT
RPM-RM 1: Risk Management Program
  RPM-RM 1-1: Disaster Management
  RPM-RM 1-2: Facilities Management
RPM-RM 2: Confidential Health Information
  RPM-RM 2-1: Confidential Information Privacy and Security
RPM-RM 3: Disclosures
  RPM-RM 3-1: Patient Billing, Insurance Coverage, and Fees
  RPM-RM 3-2: Commercial Disclosures

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Re: New Regulatory Compliance Standard

Dear URAC Prospects and Clients,

As the nation’s leading health care accreditor, URAC values patient care and safety first. When we discover an improvement opportunity that could enhance patient safety within our standards, we work quickly to incorporate the additional knowledge into our programs.

Therefore, URAC has introducing a new regulatory compliance Standard. Effective immediately, this new Standard will apply to all current, non-deemed applications, accreditations and certifications. Although we expect immediate compliance with this Standard, we will not be asking for any additional documentation at this time. As new versions of programs are released, this Standard will be built into the program requirements and documentation will be submitted on Desktop.

Attached you will find the Standard language (see Attachment A). As a requirement of this Standard, organizations must remain in good standing with any issuing body/agency for all permits, licenses, registrations and/or charters held by the organization. If at any time during the accreditation or certification cycle this Standard is identified as “Not Met,” the finding(s) will be presented to the Accreditation Committee for review and final determination of status.

If you have any further questions, please reach out to Product Development Department at productdevelopment@urac.org.

Sincerely,
Jenn Richards, PharmD, JD, CSP
Product Development Principal
Email: productdevelopment@urac.org
Attachment A: URAC’s New Regulatory Compliance Standard

**Standard: Regulatory Compliance**

The organization maintains compliance with applicable jurisdictional laws and regulations.

**Regulatory Compliance**

The organization:

a. Maintains compliance with applicable laws, regulations and requirements from any relevant jurisdictions