

# Are you ready for URAC's Health Plan Accreditation?



**Your organization's protocols for covered mental health and substance use disorder health services are comparable to medical/surgical services under the same health benefit plan.**

**EXAMINE** your health benefit plan analysis report.



**Your organization effectively manages your provider network to assure health services are available and appropriate for members.**

**CONFIRM** that organizational documents clearly define scope of services, geographic area(s) and population(s) served.



**Member rights and responsibilities are defined and communicated.**

**REVIEW** current member rights and responsibilities documentation and implementation.



**Your organization's Pharmacy and Therapeutics Committee membership is transparent and appropriate.**

**ENSURE** that the committee includes clinical specialties that represent the health needs of covered members.



**Your utilization management program supports clinically appropriate health services and drug utilization.**

**INTERVIEW** staff to ensure they can describe the structure, basic policies and clinical review criteria in your UM program.



**Your appeals, both standard and expedited, meet time frames and notification requirements.**

**AUDIT** a random selection of appeal cases for time frames and notification documentation.



**Your organization has a comprehensive population health plan strategy that is reviewed regularly.**

**REVIEW** the monitoring and annual evaluation of your population health plan strategy.

For more information,  
please contact  
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**202-216-9413**