

# Are you ready for URAC's Medicaid Health Plan with Long-term Services and Support Accreditation?



**Your organization's protocols for covered mental health and substance use disorder health services are comparable to medical/surgical services under the same health benefit plan.**

**EXAMINE** your health benefit plan analysis report.



**Your organization effectively manages your provider network to ensure health services are available and appropriate for members.**

**CONFIRM** that organizational documents clearly define scope of services, geographic area(s) and population(s) served.



**Your organization utilizes a health risk assessment tool (HRAT) that is evidence-based and identifies enrollees with health disparities and other social needs.**

**SECURE** evidence of HRAT review and approval.



**Your organization's Pharmacy and Therapeutics Committee membership is transparent and appropriate.**

**REVIEW** the committee's charter and meeting minutes to ensure that it includes clinical specialties that represent the health needs of enrollees.



**Your organization's fraud, waste and abuse program reports program outcomes to leadership annually.**

**CONFIRM** evidence of audits conducted on services provided and annual reports to leadership.



**Your appeals, both standard and expedited, meet time frames and notification requirements.**

**AUDIT** a random selection of appeal cases for time frames and notification documentation.



**Your organization has a comprehensive population health plan strategy that is reviewed regularly.**

**REVIEW** the monitoring and annual evaluation of your population health plan strategy.



**Your organization uses evidence to establish its basic LTSS program.**

**REVIEW** documentation for use of an evidence-based, person-centered framework for your LTSS program.



**Comprehensive case management supports members with complex health care needs.**

**AUDIT** case management files for person-centered care planning and management.



**Your LTSS program uses quality management activities to improve care.**

**ANALYZE** reporting to measure and improve the member experience and program effectiveness annually.