The primary goal of URAC’s Telehealth Accreditation Program (TAP) is to promote access to safe, high-quality, and competent health care regardless of the mode of telehealth being used or the type of clinical services being provided to patients.

Our approach defines the standards of excellence for telehealth, without prescribing how organizations must meet those standards, to allow this evolving industry to continue innovating while ensuring patient protection.

Our Telehealth Accreditation Program is comprised of three modules, which may be purchased individually or as a set: