HEALTH CARE MANAGEMENT CERTIFICATION v3.0

RISK MANAGEMENT

RM 1: Regulatory Compliance and Internal Control
    RM 1-1: Regulatory Compliance
RM 2: Regulatory Compliance
    RM 2-1: Regulatory Compliance
RM 3: Information Systems
    RM 3-1: Information Systems Management
    RM 3-2: Systems Risk Assessment
RM 4: Business Continuity
    RM 4-1: Business Continuity Plan

OPERATIONS AND INFRASTRUCTURE

OPIN 1: Business Management
    OPIN 1-1: Policy and Process Maintenance
OPIN 2: Staff Management
    OPIN 2-1: Clinical Staff Credentialing
    OPIN 2-2: Employment Screening
    OPIN 2-3: Staff Training Programs
    OPIN 2-4: Code of Ethical Conduct
    OPIN 2-5: Employee Diversity, Equity and Inclusion
OPIN 3: Clinical Leadership
    OPIN 3-1: Clinical Staff Leadership

PERFORMANCE MONITORING AND IMPROVEMENT

OPIN 1: Business Management
    OPIN 1-1: Policy and Process Maintenance
OPIN 2: Staff Management
    OPIN 2-1: Clinical Staff Credentialing
    OPIN 2-2: Employment Screening
    OPIN 2-3: Staff Training Programs
    OPIN 2-4: Code of Ethical Conduct
    OPIN 2-5: Employee Diversity, Equity and Inclusion
OPIN 3: Clinical Leadership
    OPIN 3-1: Clinical Staff Leadership

CONSUMER PROTECTION AND EMPOWERMENT

CPE 1: Protection of Consumer Information
    CPE 1-1: Privacy and Security of Consumer Information
CPE 2: Consumer Safeguards and Communication
    CPE 2-1: Consumer Diversity, Equity and Inclusion
    CPE 2-2: Consumer Safety Protocols
    CPE 2-3: Consumer Complaint Process
    CPE 2-4: Health Literacy Promotion
    CPE 2-5: Consumer Marketing Safeguards