

## HEALTH WEB SITE v4.1

### OPERATIONS AND INFRASTRUCTURE

- HWS-OPIN 1: Business Management
  - HWS-OPIN 1-1: Policy and Process Maintenance
  - HWS-OPIN 1-2: Delegation Management
- HWS-OPIN 2: Staff Management
  - HWS-OPIN 2-1: Staff Training Programs
  - HWS-OPIN 2-2: Code of Ethical Conduct
  - HWS-OPIN 2-3: Employee Diversity, Equity and Inclusion
- HWS-OPIN 3: Client Interactions
  - HWS-OPIN 3-1: User Safety Protocols
  - HWS-OPIN 3-2: User Complaint Process
  - HWS-OPIN 3-3: User Diversity, Equity and Inclusion

### RISK MANAGEMENT

- HWS-RM 1: Regulatory Compliance and Internal Controls
  - HWS-RM 1-1: Regulatory Compliance
- HWS-RM 2: Regulatory Compliance
  - HWS-RM 2-1: Regulatory Compliance
- HWS-RM 3: Information Systems
  - HWS-RM 3-1: Information Systems Management
  - HWS-RM 3-2: Systems Risk Assessment
- HWS-RM 4: Business Continuity
  - HWS-RM 4-1: Business Continuity Plan

### PERFORMANCE MONITORING AND IMPROVEMENT

- HWS-PMI 1: Quality Management Scope
  - HWS-PMI 1-1: Quality Structure
- HWS-PMI 2: Quality Data Collection and Evaluation
  - HWS-PMI 2-1: Data Collection and Evaluation

### WEB SITE DESIGN

- HWS-WSD 1: Accessibility
  - HWS-WSD 1-2: Accommodating Diverse Populations
- HWS-WSD 2: Disclosure Management
  - HWS-WSD 2-1: Disclosure Management
- HWS-WSD 3: Basic Disclosures
  - HWS-WSD 3-2: Services Offered
  - HWS-WSD 3-3: Communication & Feedback

### HEALTH CONTENT MANAGEMENT

- HWS-HCM 1: Disclosures
  - HWS-HCM 1-1: Content Disclosures
  - HWS-HCM 1-2: Claims
- HWS-HCM 2: Content Management
  - HWS-HCM 2-1: Content Management
  - HWS-HCM 2-2: Content Editing

### PERSONAL INFORMATION MANAGEMENT

- HWS-PIM 1: Personal Information
  - HWS-PIM 1-1: Opt-In Requirements
  - HWS-PIM 1-2: External Access to Information
- HWS-PIM 2: Information Disclosures
  - HWS-PIM 2-1: Information Disclosures
- HWS-PIM 3: Spyware
  - HWS-PIM 3-1: Spyware Prohibition

### EXTERNAL RELATIONSHIPS

- HWS-ER 1: Financial Relationships
  - HWS-ER 1-1: Financial Relationships
- HWS-ER 2: Linking
  - HWS-ER 2-1: Appropriateness
  - HWS-ER 2-2: Functionality Review
  - HWS-ER 2-3: Disclosures

**OPTIONAL DESIGNATION: PERSONAL HEALTH  
MANAGEMENT TOOLS**

HWS-PHM 1: Personal Health Management Tools  
HWS-PHM 1-1: Personal Health Management Tool  
Information

**OPTIONAL DESIGNATION: HEALTH PROFESSIONAL  
INTERACTIONS**

HWS-HPI 1: Health Professional Qualifications  
HWS-HPI 1-1: Health Professional Qualifications  
HWS-HPI 2: Health Professional Interactions  
HWS-HPI 2-1: Health Professional Interactions