PATIENT CENTERED MEDICAL HOME V4.0

PRACTICE CULTURE AND PATIENT CENTEREDNESS
PC 1: Staff Training Requirements
PC 2: Effective Practice Workflow
PC 3: Patient Empowerment and Engagement
PC 4: Health Literacy
PC 5: Patient Rights and Responsibilities

ELECTRONIC CAPABILITIES
EC 1: Patient Registry
EC 2: Electronic Prescribing

ACCESS TO HEALTH CARE SERVICES
AHS 1: Access to Health Care Services
AHS 2: Enhancing Patient Access to Services
AHS 3: Comprehensive Services and Resources
AHS 4: Community Resource Referrals
AHS 5: Tracking and Follow-up on Community Resource Referrals
AHS 6: Referral Process
AHS 7: Tracking and Follow-up on Referrals
AHS 8: Chronic Condition – Appointments

COORDINATED QUALITY CARE
CQC 1: Managing Test Results
CQC 2: Promoting Wellness and Preventive Care
CQC 3: Wellness Information and Materials
CQC 4: Patient Reminders
CQC 5: Ongoing Care Management Protocols
CQC 6: Informed Decision Making with Patients
CQC 7: Medication Safety Management
CQC 8: Coordination of Care
CQC 9: Coordinating Care Transitions and Written Plans
CQC 10: Appropriate Use of Evidence-Based Clinical Guidelines
CQC 11: Health Record Information Exchange and Alerts
CQC 12: Chronic Condition – Care Management
CQC 13: Self-Management of Chronic Conditions
CQC 14: Chronic Condition Management
CQC 15: Self-Management Support and Assessment Capabilities

PERFORMANCE MONITORING AND IMPROVEMENT
PMI 1: Performance Reporting – Tracking and Reporting
PMI 2: Performance Reporting and Validation
PMI 3: Analysis of Performance Reporting Data
PMI 4: Levels of Performance Reporting
PMI 5: Performance Improvement

REPORTING PERFORMANCE MEASURES TO URAC
RPT 1: Reporting Mandatory Performance Measures to URAC
RPT 2: Reporting Exploratory Performance Measures to URAC