PHARMACY SERVICES ACCREDITATION v1.0

RISK MANAGEMENT
RM 1: Regulatory Compliance and Internal Controls
  RM 1-1: Regulatory Compliance Management
RM 2: Regulatory Compliance
  RM 2-1: Maintaining Compliance
RM 3: Information Systems
  RM 3-1: Information Systems Management
  RM 3-2: Systems Risk Assessment
RM 4: Business Continuity
  RM 4-1: Business Continuity Plan

OPERATIONS AND INFRASTRUCTURE
OPIN 1: Business Management
  OPIN 1-1: Policy and Process Maintenance
  OPIN 1-2: Delegation Management
OPIN 2: Staff Management
  OPIN 2-1: Clinical Staff Credentialing
  OPIN 2-2: Employment Screening
  OPIN 2-3: Staff Training Programs
  OPIN 2-4: Code of Ethical Conduct
  OPIN 2-5: Employee Diversity, Equity and Inclusion
OPIN 3: Clinical Leadership
  OPIN 3-1: Clinical Staff Leadership

PERFORMANCE MONITORING AND IMPROVEMENT
PMI 1: Quality Management Scope
  PMI 1-1: Quality Structure
PMI 2: Quality Data Collection and Evaluation
  PMI 2-1: Data Collection and Evaluation

CONSUMER PROTECTION AND EMPOWERMENT
CPE 1: Protection of Consumer Information
  CPE 1-1: Privacy and Security of Consumer Information
  CPE 1-2: Internal Safeguards
CPE 2: Consumer Safeguards and Communication
  CPE 2-1: Consumer Diversity, Equity and Inclusion
  CPE 2-2: Consumer Safety Protocols
  CPE 2-3: Consumer Complaint Process
  CPE 2-4: Health Literacy Promotion
  CPE 2-5: Consumer Marketing and Communication Safeguards

MEDICATION SAFETY
MS 1: Medication Safety Controls
  MS 1-1: Safe Medication Use

REPORTING PERFORMANCE MEASURES TO URAC
RPT 1: Reporting Mandatory Performance Measures to URAC
  RPT 1-1: Reporting Mandatory Performance Measures to URAC
RPT 2: Reporting Exploratory Performance Measures to URAC
  RPT 2-1: Reporting Exploratory Performance Measures to URAC

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MODULE: VACCINE ADMINISTRATION PROGRAM
VAX 1: Vaccine Administration Program Development
  VAX 1-1: Structure and Oversight
  VAX 1-2: Scope
  VAX 1-3: Staff Assessment and Education
VAX 2: Program Administration
  VAX 2-1: Patient Assessment
  VAX 2-2: Patient Education
  VAX 2-3: Post Administration Monitoring
  VAX 2-4: Documentation
VAX 3: Coordination of Care
  VAX 3-1: Care Coordination
  VAX 3-2: Utilizing Registries
VAX 4: Program Evaluation
  VAX 4-1: Performance Metrics
  VAX 4-2: Annual Evaluation

MODULE: POINT-OF-CARE TESTING PROGRAM
PCT 1: Point-of-Care Testing Program Development
  PCT 1-1: Structure and Oversight
  PCT 1-2: Scope
  PCT 1-3: Staff Assessment and Education
PCT 2: Program Administration
  PCT 2-1: Patient Assessment
  PCT 2-2: Patient Education
  PCT 2-3: Patient Results
  PCT 2-4: Documentation
PCT 3: Coordination of Care
  PCT 3-1: Care Coordination
PCT 4: Program Evaluation
  PCT 4-1: Performance Metrics
  PCT 4-2: Annual Evaluation

MODULE: DRUG THERAPY MANAGEMENT PROGRAM
DTM 1: Drug Therapy Management Program Development
  DTM 1-1: Structure and Oversight
  DTM 1-2: Program Review
  DTM 1-3: Scope
  DTM 1-4: Documentation
DTM 2: Program Administration
  DTM 2-1: Risk Assessment
  DTM 2-2: Initial Clinical Assessments
  DTM 2-3: Follow-Up Plan
  DTM 2-4: Clinical Reassessments
  DTM 2-5: Patient Education
DTM 3: Coordination of Care
  DTM 3-1: Care Coordination
DTM 4: Program Evaluation
  DTM 4-1: Performance Metrics
  DTM 4-2: Annual Evaluation

MODULE: COMMUNITY DISPENSING PROGRAM
CD 1: Pharmacy Operations
  CD 1-1: Scope of Services
  CD 1-2: System Requirements
CD 2: Patient Onboarding and Prescription Intake
  CD 2-1: Prescription Intake
  CD 2-2: Verifying Eligibility
  CD 2-3: Manufacturer and FDA Requirements
CD 3: Prescription Order Review and Dispensing
  CD 3-1: Prescription Order Review
  CD 3-2: Labeling and Packaging
  CD 3-3: Medication Verification
CD 4: Procurement and Inventory Management
  CD 4-1: Purchasing Product Inventory
  CD 4-2: Managing Product Inventory
  CD 4-3: Product Inventory Temperature Management
  CD 4-4: Medication Returns
  CD 4-5: Controlled Substances

CD 5: Inventory Safety
  CD 5-1: Access Levels
  CD 5-2: Handling and Removal
  CD 5-3: Hazardous Material Management
  CD 5-4: Machine and Equipment Maintenance
  CD 5-5: Compounding Requirements

CD 6: Performance Metrics
  CD 6-1: Dispensing Accuracy
  CD 6-2: Adherence