What’s New in Pharmacy Programs at URAC?

Specialty Pharmacy v. 5.0
Mail Service Pharmacy v. 5.0
Specialty Pharmacy Services v. 2.0
Rare Disease Pharmacy Center of Excellence v. 3.0

October 14, 2022

Heather Bonome, PharmD, Director of Pharmacy
Jenn Richards, PharmD, JD, Product Development Principal
Before We Get Started

Message Nick Davis for any tech issues

Use the chat box for questions and to introduce yourself

Explore resources we’ll share in the chat box
Getting to Know You

What type of organization do you represent?

What is your organization’s relationship to URAC?
Today’s Agenda

About URAC and Pharmacy Programs
Revision Overview
Review Accreditation Process
Provide Resources and Support Tools
About URAC & Pharmacy Programs
- Founded in 1990
- Non profit
- Independent
- Validates quality throughout the health care landscape
About URAC

Leader in Specialty Pharmacy Accreditation

Our Clients
Specialty Pharmacies
Community Pharmacies
Mail Service Pharmacies
Infusion Pharmacies
Vaccine Providers
Hospitals
Health Plans
Telehealth Providers
Utilization Management Organizations
Credentials Verification Organizations
Health Websites
URAC’s Pharmacy Programs

Pharmacy
• Infusion Pharmacy Accreditation
• Medicare Home Infusion Therapy Supplier Accreditation
• **Mail Service Pharmacy Accreditation** *
• Pharmacy Benefit Management Accreditation
• Pharmacy Services Accreditation (chose up to four modules)
  • Community Dispensing
  • Drug Therapy Management
  • Point of Care Testing
  • Vaccine Administration
• **Rare Disease Pharmacy Center of Excellence Certification**
• **Specialty Pharmacy Accreditation** *
• Specialty Physician Practice Dispensing Accreditation
• **Specialty Pharmacy Services**
• Workers’ Compensation Pharmacy Benefit Management Accreditation

Supplemental Designations
• Opioid Stewardship
• Measurement-Based Care
• Integrated Behavioral Health
• Transitions of Care

* Denotes program is available for small pharmacies
Payers and manufacturers have recognized the value of accreditation and often require SPP and MSP Accreditation for network participation or access to limited distribution drugs.
Revision Overview
Revised Programs

- Specialty Pharmacy Accreditation v. 4.0
- Mail Service Pharmacy Accreditation v. 4.0
- Specialty Pharmacy Services Accreditation v. 1.0
- Rare Disease Pharmacy Center of Excellence Designation v. 2.0
- Specialty Pharmacy Accreditation v. 5.0
- Mail Service Accreditation v. 5.0
- Specialty Pharmacy Services Accreditation v. 2.0
- Rare Disease Pharmacy Center of Excellence Certification v. 3.0
Specialty Base

- Specialty Pharmacy (SPP) was the main program revised
- All other programs are associated with this program

Mail Service Pharmacy (MSP) focuses on the distribution components incorporated into SPP

Specialty Pharmacy Services (SPS) focuses on the patient management components incorporated into SPP
Standards Revision Process

- Identified the main functions associated and aligned with Focus Areas.
- Sent out a Limited Industry Comment to seek initial feedback.
- Held Advisory Group meetings to discuss findings from comment period.

Program Release

- Pharmacy Advisory Committee approved.
- Board of Directors approved.

Program Release
THANK YOU
Structure Changes – SPS/MSP/SPS

Moved to 2-4-8-G Scoring Methodology
Front matter includes information on scoring methodology

Reduced Accreditation Timeline to Six Months
Reduced # of required submissions by 50%

Distribution Management is a Separate Focus Area
This is no longer a part of Pharmacy Operations

Aligned Pharmacy Programs
Updated Foundational Focus Areas
Updated many programs at once to ensure alignment of structure and requirements where appropriate
Structure Changes - Rare Disease

- Aligned with Specialty Pharmacy and Specialty Pharmacy Services Accreditations
- Migrated from a Designation to a Certification
- Moved to 2-4-8-G Scoring Methodology
### Program Structure(s)

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<th>Mail Service Pharmacy Accreditation v. 5.0</th>
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Accreditation Process
ACCREDITATION PROCESS

1. Upload Application
2. Desktop Review
3. Validation Review
4. Committee Review
5. Monitoring
Accreditation Timeline

Two Months

Submit application

Four Months

Desktop review

Validation review

Decision
Resources & Support Tools
Client Information Hub

One-stop-shop for client needs

STARTING 10/24
Request updated guides and crosswalks

clients.urac.org
Videos Available on Client Information Hub

• Pharmacy Four-part Webinar Series:
  • Pharmacy Operations
  • Medication Distribution
  • Patient Service and Communication
  • Patient Management

• Foundational Focus Area Trainings
• Live Webinars
• AccreditNet Trainings

On-Demand Educational Workshops
Pharmacy Focus Areas

The Pharmacy 5.0 Focus Areas recorded webinars with the detailed standards are available. This four-part series covers:

Part One: Pharmacy Operations
  • Watch the Recording
  • Download the Slides

Part Two: Medication Distribution
  • Watch the Recording
  • Download the Slides

Part Three: Patient Service and Communication
  • Watch the Recording
  • Download the Slides

Part Four: Patient Management
  • Watch the Recording
  • Download the Slides
## Where Can I Find Things?

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<td>• Standards-at-a-Glance</td>
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<td>• Program Overviews</td>
<td>• Link to Request Program Guide and Crosswalk</td>
<td>• AccreditNet User Guide</td>
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<td>• Interpretation Portal</td>
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Starting on Monday, October 24
Connect with URAC

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