

What's New in Pharmacy Programs at URAC?

Specialty Pharmacy v. 5.0

Mail Service Pharmacy v. 5.0

Specialty Pharmacy Services v. 2.0

Rare Disease Pharmacy Center of Excellence v. 3.0

October 14, 2022

Heather Bonome, PharmD, Director of Pharmacy

Jenn Richards, PharmD, JD, Product Development Principal

Before We Get Started



Message
Nick Davis for any
tech issues

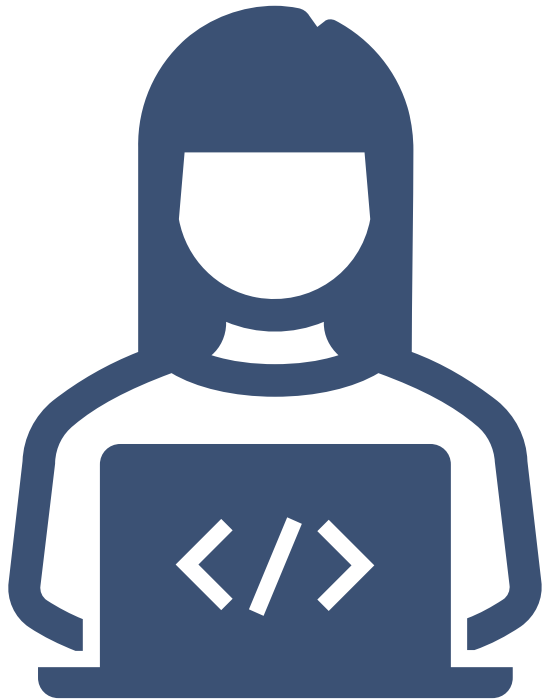


Use the chat box for
questions and to
introduce
yourself



Explore *resources*
we'll share in the
chat box

Getting to Know You



What type of organization do you represent?

What is your organization's relationship to URAC?

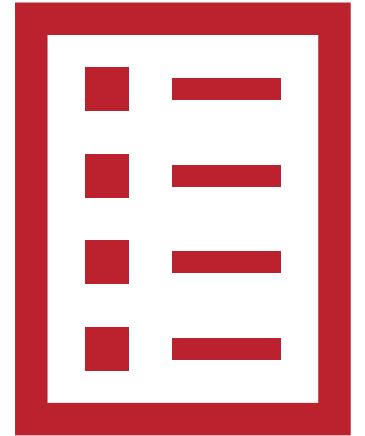
Today's Agenda

About URAC and Pharmacy Programs

Revision Overview

Review Accreditation Process

Provide Resources and Support Tools



About URAC & Pharmacy Programs



30 Years of Setting the
Standard in Health Care

- Founded in 1990
- Non profit
- Independent
- Validates quality throughout the health care landscape



About URAC



Our Clients

Specialty Pharmacies
Community Pharmacies
Mail Service Pharmacies
Infusion Pharmacies
Vaccine Providers
Hospitals
Health Plans
Telehealth Providers
Utilization Management Organizations
Credentials Verification Organizations
Health Websites

Leader in Specialty Pharmacy Accreditation



URAC's Pharmacy Programs



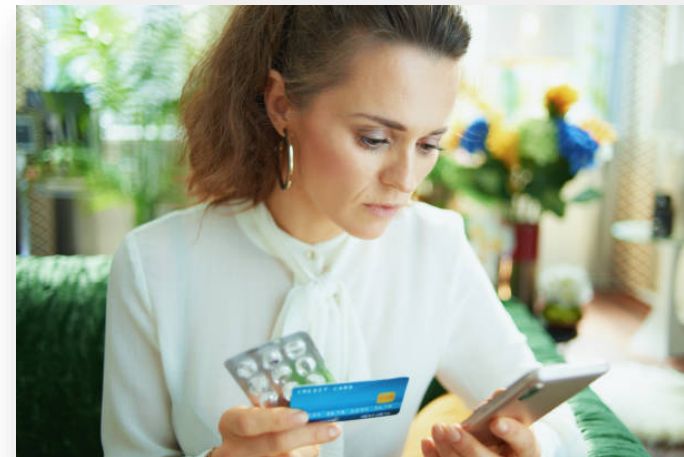
Pharmacy

- Infusion Pharmacy Accreditation
- Medicare Home Infusion Therapy Supplier Accreditation
- **Mail Service Pharmacy Accreditation***
- Pharmacy Benefit Management Accreditation
- Pharmacy Services Accreditation (chose up to four modules)
 - Community Dispensing
 - Drug Therapy Management
 - Point of Care Testing
 - Vaccine Administration
- **Rare Disease Pharmacy Center of Excellence Certification**
- **Specialty Pharmacy Accreditation***
- Specialty Physician Practice Dispensing Accreditation
- **Specialty Pharmacy Services**
- Workers' Compensation Pharmacy Benefit Management Accreditation



Supplemental Designations

- Opioid Stewardship
- Measurement-Based Care
- Integrated Behavioral Health
- Transitions of Care



* Denotes program is available for small pharmacies

URAC's Specialty and Mail Service Pharmacy Accreditation Programs

2008

500+

v5.0

Payers and manufacturers have recognized the value of accreditation and often require SPP and MSP Accreditation for network participation or access to limited distribution drugs

Revision Overview

Revised Programs

Specialty Pharmacy
Accreditation v. 4.0

• Specialty Pharmacy Accreditation v. 5.0

Mail Service Pharmacy
Accreditation v. 4.0

• Mail Service Accreditation v. 5.0

Specialty Pharmacy Services
Accreditation v. 1.0

• Specialty Pharmacy Services
Accreditation v. 2.0

Rare Disease Pharmacy Center
of Excellence Designation v. 2.0

• Rare Disease Pharmacy Center of
Excellence Certification v. 3.0

Specialty Base

- Specialty Pharmacy (SPP) was be the main program revised
- All other programs are associated with this program



Standards Revision Process

Identified the **main functions** associated and **aligned with Focus Areas.**

Sent out a Limited Industry Comment to seek **initial feedback.**

Held Advisory Group meetings to **discuss findings from comment period.**

Pharmacy Advisory Committee approved.

Board of Directors approved.

Program Release



**Pharmacy
Advisory
Council**

**Accreditation
Reviewers**

**THANK
YOU**

**Revision
Advisory
Groups**

**Industry
Experts**

**Comment
Period
Participants**



Structure Changes – SPS/MSP/SPS

Moved to 2-4-8-G
Scoring
Methodology

Front matter
includes
information on
scoring
methodology

Reduced
Accreditation
Timeline to Six
Months

Reduced # of
required
submissions by 50%

Removed duplicate
requirements with
State Boards of
Pharmacy

Distribution
Management is a
Separate Focus
Area

This is no longer a
part of Pharmacy
Operations

Aligned Pharmacy
Programs

Updated
Foundational Focus
Areas

Updated many
programs at once to
ensure alignment of
structure and
requirements where
appropriate

Structure Changes - Rare Disease



Aligned with Specialty Pharmacy and Specialty Pharmacy Services Accreditations



Migrated from a Designation to a Certification



Moved to 2-4-8-G Scoring Methodology



Program Structure(s)

Specialty Pharmacy Accreditation v. 5.0

- Foundational Focus Areas
- Pharmacy Operations
- Medication Distribution
- Patient Services and Communications
- Patient Management

Mail Service Pharmacy Accreditation v. 5.0

- Foundational Focus Areas
- Pharmacy Operations
- Medication Distribution
- Patient Services and Communications

Specialty Pharmacy Services Accreditation v. 2.0

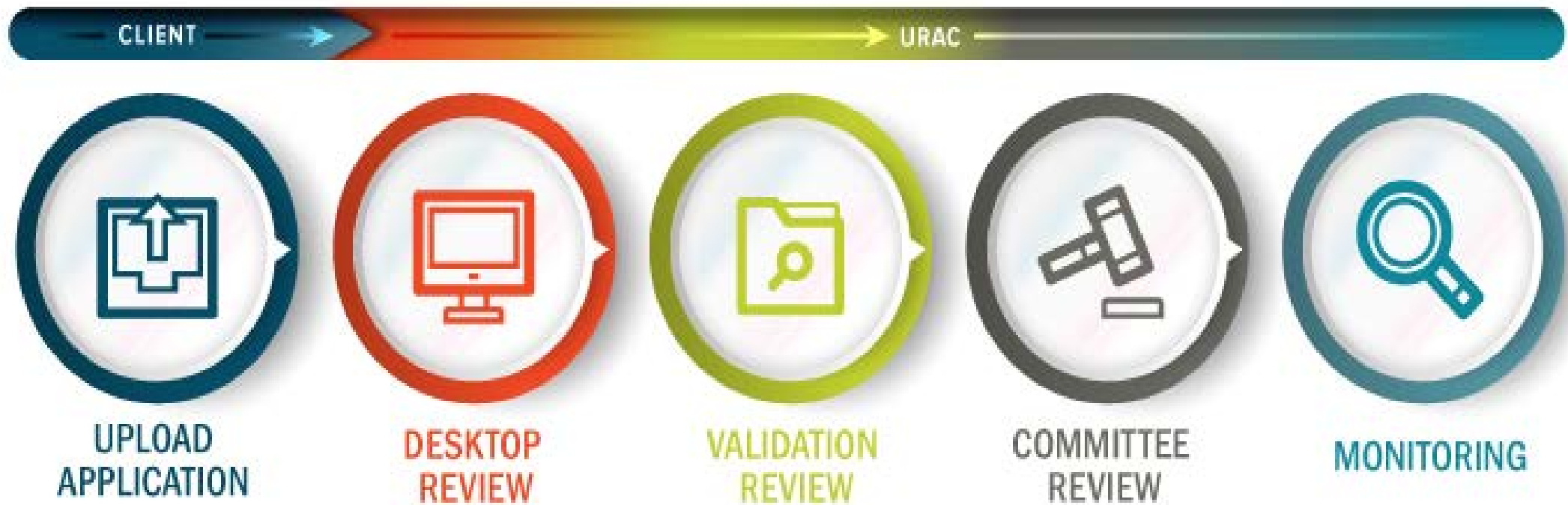
- Foundational Focus Areas
- Patient Services and Communications
- Patient Management

Rare Disease Pharmacy Center of Excellence Certification v. 3.0

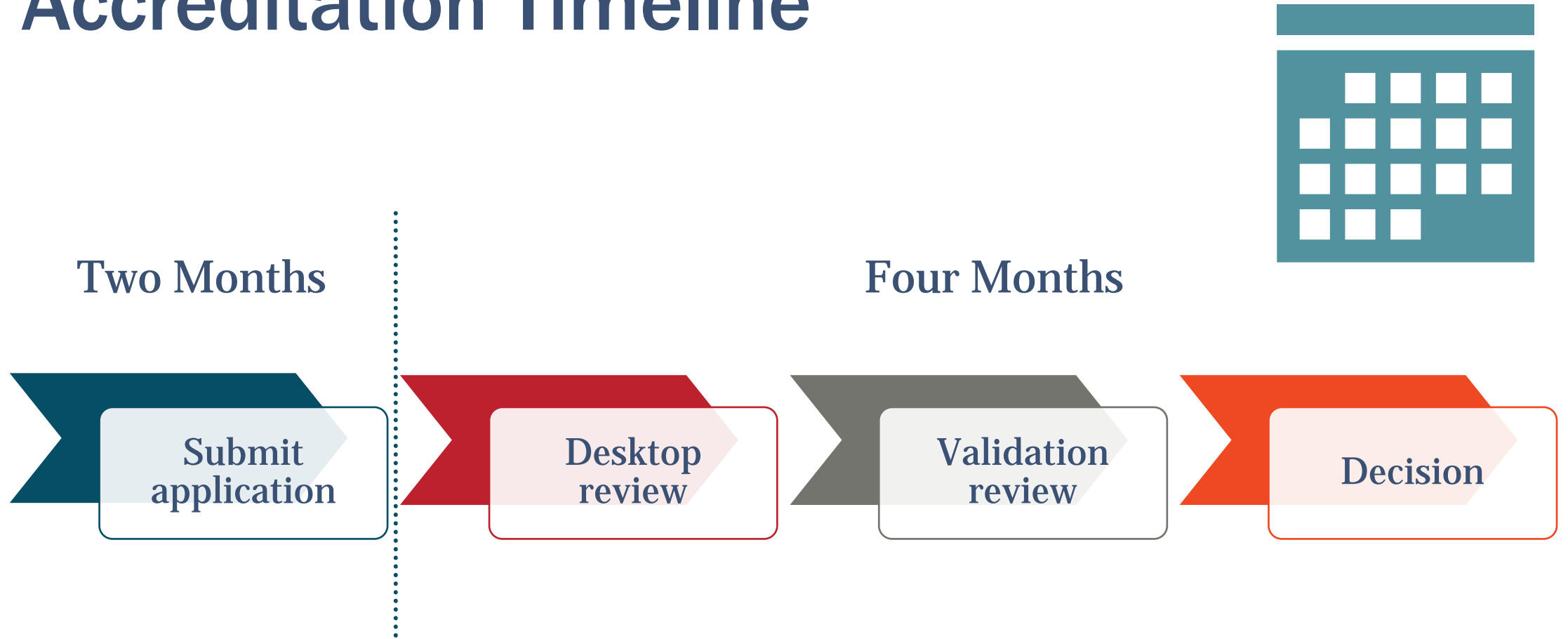
- Patient Management

Accreditation Process

ACCREDITATION PROCESS



Accreditation Timeline



Resources & Support Tools

Client Information Hub

clients.urac.org

One-stop-shop for
client needs

STARTING 10/24
Request updated
guides and
crosswalks



Welcome to the Program Updates Page

As health care changes, URAC revises our programs to reflect those changes and to reflect:

- Promote industry best practices
- Encourage quality improvement
- Protect and empower consumers

Our programs are further strengthened by certification-specific standards and evidence-based measures.

Any updates to your programs will be posted to this page, please bookmark and check back often to keep up-to-date with any accreditation program updates that affect you.



urac® Application Process Guide Program Updates

Resources

Home / Resources

Resources Helpful Tools Staff Support Contact Us About



Videos Available on Client Information Hub

- Pharmacy Four-part Webinar Series:
 - Pharmacy Operations
 - Medication Distribution
 - Patient Service and Communication
 - Patient Management
- Foundational Focus Area Trainings
- Live Webinars
- Accredited Trainings

On-Demand Educational Workshops

Pharmacy Focus Areas

The Pharmacy 5.0 Focus Areas recorded webinars with the detailed standards are available. This four-part series covers:

Part One: Pharmacy Operations

- [Watch the Recording](#)
- [Download the Slides](#)

Part Two: Medication Distribution

- [Watch the Recording](#)
- [Download the Slides](#)

Part Three: Patient Service and Communication

- [Watch the Recording](#)
- [Download the Slides](#)

Part Four: Patient Management

- [Watch the Recording](#)
- [Download the Slides](#)

Where Can I Find Things?

Website

- Standards-at-a-Glance
- Standards for Purchase
- Are You Ready?
- Program Overviews
- Interpretation Portal

Client Information Hub

- AccreditedNet User Guide
- FAQs
- On-Demand Standards Education
- Link to Request Program Guide and Crosswalk

AccreditNet

- Program Guide
- Program Crosswalk
- Glossary
- AccreditedNet User Guide

Starting on Monday,
October 24

Questions

Connect with URAC

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