

## OPERATIONS AND INFRASTRUCTURE

### Standard 1.0: Business Management

- 1.1: Maintaining Compliance
- 1.2: Policy and Process Maintenance
- 1.3: Written Agreements
- 1.4: Delegation Management

### Standard 2.0: Personnel

- 2.1: Leadership
- 2.2: Clinical Oversight
- 2.3: Training

### Standard 3.0: Parity Compliance

- 3.1: Parity Compliance Program
- 3.2: Parity Compliance Activities
- 3.3: Parity Violations

### Standard 4.0: Annual/Lifetime Dollar Limits

### Standard 5.0: Benefit Identification and Classification

## FINANCIAL AND QUANTITATIVE PARITY STANDARDS

### Standard 6.0: Financial Requirements

### Standard 7.0: Quantitative Treatment Limitations (QTLs) Requirements

## NONQUANTITATIVE TREATMENT LIMITATIONS (NQTLs) STANDARDS

### Standard 8.0: Identification of Nonquantitative Treatment Limitations (NQTLs)

### Standard 9.0: Comparative Analysis “As Written”

### Standard 10.0: Comparative Analyses “In Operation”

## DISCLOSURES

### Standard 11.0: Disclosure of Medical Necessity Criteria

### Standard 12.0: Disclosure of Denial Reasons

### Standard 13.0: Disclosure of Parity Compliance Analyses for ERISA TPA Organizations