



# 2022 PERFORMANCE SNAPSHOT

We collected data from **383 specialty pharmacies** with **48M+ prescriptions dispensed**

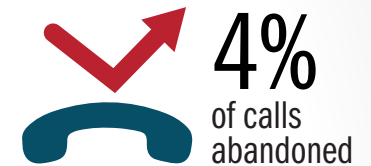
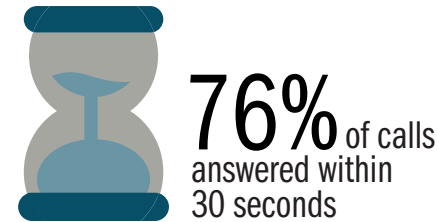
## SPECIALTY PHARMACY



### TURNAROUND TIME



### CALL CENTER PERFORMANCE



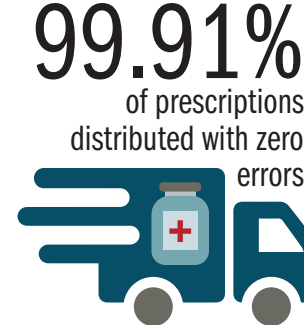
### COMPLAINT RESPONSE TIME



### CONSUMER SATISFACTION



### DISTRIBUTION ACCURACY



### DISPENSING ACCURACY

