

Pharmacy Quick Take: How URAC's Pharmacy Standards Ensure Patient Safety

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Today's Presenters



Lisa Silverman, MA
Education Specialist



Shawn Griffin, MD
President & CEO



Joe Moore, PharmD
Accreditation Reviewer

Before We Get Started



Message Nick Davis for any ***tech issues***

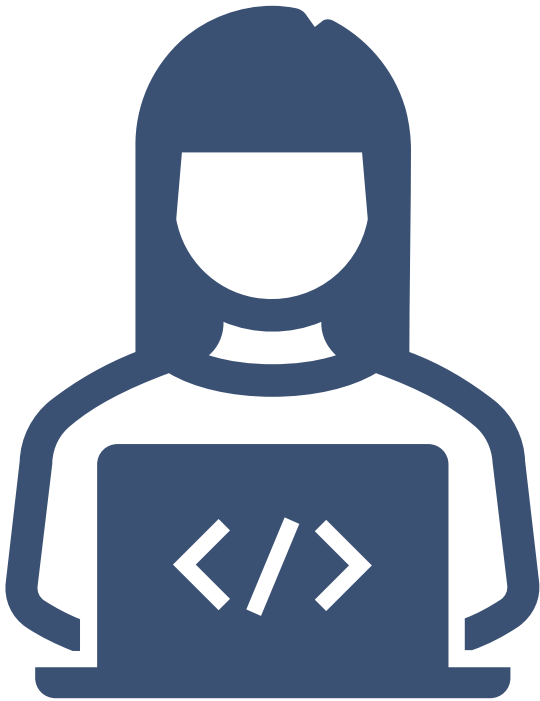


Use the chat box for ***questions*** and to ***introduce yourself***



Explore the ***resources*** we'll share in the chat box

Getting to Know You



What type of organization do you represent?

What is your organization's relationship to URAC?

About URAC



Our Clients

Specialty Pharmacies
Community Pharmacies
Mail Service Pharmacies
Infusion Pharmacies
Vaccine Providers
Hospitals
Health Plans
Telehealth Providers
Utilization Management
Credentials Verification
Health Websites

Leader in Specialty Pharmacy Accreditation



Our Passion for Patient Safety

Regulatory
compliance

Demonstration
of commitment
to QI and quality
oversight

Staff are
qualified and
trained based on
their roles

Patient
monitoring and
ongoing care

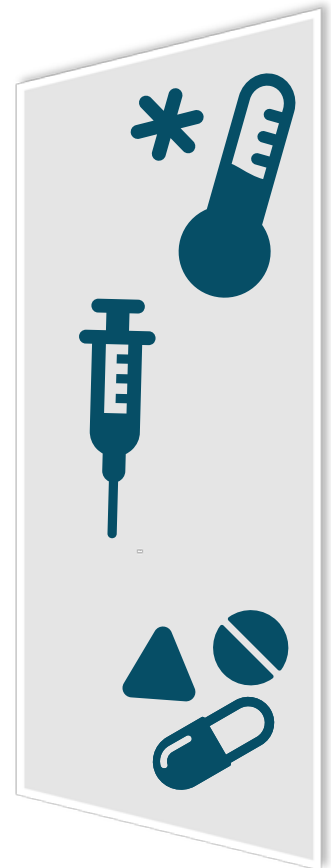
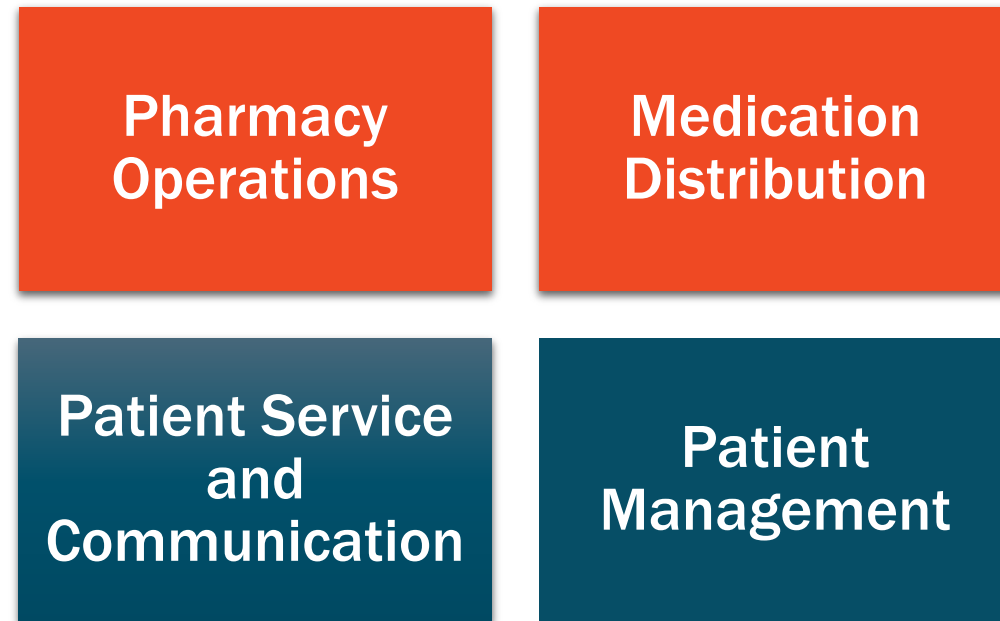
Complaints
process and
grievances

URAC Specialty Pharmacy V5.0 Accreditation Requirements

Foundational Focus Areas



Program Focus Areas



Consumer Protection and Empowerment

CPE 2-2: Consumer Safety Protocols

The organization maintains consumer safety protocols to respond, on an urgent basis, to situations that pose an immediate threat to the health and safety of consumers.

Pharmacy Operations

P-OPS 5-3: Manufacturer and FDA Requirements

The pharmacy:

- a. Identifies and implements Food and Drug Administration (FDA) guidance and self-imposed manufacturer requirements and promotes ongoing compliance.
- b. Notifies patients and prescribers of a new FDA guidance or self-imposed manufacturer restriction that could cause a potential safety event.

Medication Distribution

P-MD 2-3: Handling Breakdowns

The pharmacy:

- a. Determines the excursion allowances of a product in accordance with manufacturer guidelines or published literature
- b. Advises and instructs the patient and/or prescriber regarding the stability of a product when there is a breakdown in the shipping process advises and instructs the patient and/or prescriber regarding the stability of a product when there is a breakdown in the shipping process.

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Sales and New Accreditation Inquiries

202-216-9413

businessdevelopment@urac.org

Client Relations Inquiries

202-326-3942

clientrelations@urac.org

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