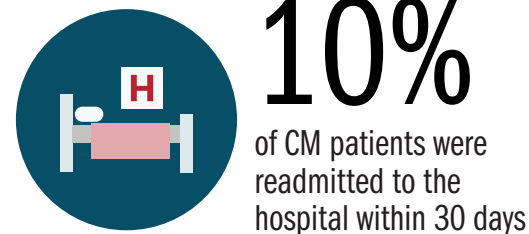


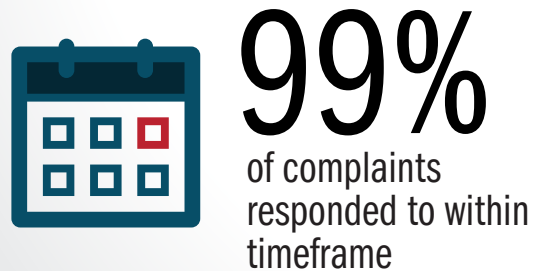


2023 PERFORMANCE SNAPSHOT

CASE MANAGEMENT



COMPLAINT RESPONSE TIME



CONSUMER SATISFACTION

