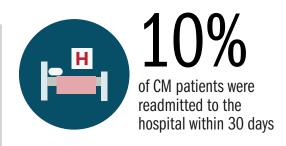


2023 PERFORMANCE SNAPSHOT

CASE MANAGEMENT









COMPLAINT RESPONSE TIME



99% of complaints responded to within timeframe

CONSUMER SATISFACTION



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