



Telehealth Accreditation, Version 1.0

Focus Area: Risk Management (RM) v1.0

Standard RM 1: Risk Management Strategies

Standard RM 2: Regulatory Compliance Program and Internal Controls

Focus Area: Consumer Protection and Empowerment (CPE) v4.0

Standard CPE 1: Information Systems Confidentiality and Security

Standard CPE 2: Healthcare Ethics

Standard CPE 3: Consumer Empowerment

Standard CPE 4: Consumer Protection

Focus Area: Ongoing Credentialing & Maintenance of Practice Privileges (OCM) v4.0

Standard OCM 1: Clinical Staff Credentialing

Focus Area: Performance Monitoring and Improvement (PMI) v4.0

Standard PMI 1: Quality Oversight Procedures and Responsibilities

Focus Area: Operations and Infrastructure (OPIN) v4.0

Standard OPIN 1: Leadership

Standard OPIN 2: Staff Management

Standard OPIN 3: Process Optimization v 4.0

Standard OPIN 4: Business Ethics

Focus Area: Telehealth Professional Practice (TH-PP) v1.0

Standard TH-PP 1: Professional Practice via Telehealth

Focus Area: Telehealth Technology (TH-TE) v1.0

Standard TH-TE 1: Information Systems

Focus Area: Consumer Education via Telehealth Media (TH-CE) v1.0

Standard TH-CE 1: Health Information Content

Standard TH-CE 2: Decision Making Support Tools for Consumers

Standard TH-CE 3: Consumer Empowerment for Self-Management Participation

Standard TH-CE 4: Consumer Education Effectiveness Evaluation

Focus Area: Care Coordination via Telehealth Media (TH-CC) v1.0

Standard TH-CC 1: Care Coordination Services

Standard TH-CC 2: Care Coordination Effectiveness Evaluation

Focus Area: Measures Reporting (RPT) v4.0

Standard RPT 1: Reporting Measures to URAC