



## Telehealth Accreditation, Version 1.0

### **Risk Management (RM) v1.0**

RM 1: Risk Management Strategies

RM 2: Regulatory Compliance Program and Internal Controls

### **Consumer Protection and Empowerment (CPE) v4.0**

CPE 1: Information Systems Confidentiality and Security

CPE 2: Healthcare Ethics

CPE 3: Consumer Empowerment

CPE 4: Consumer Protection

### **Ongoing Credentialing and Maintenance of Practice Privileges (OCM) v4.0**

OCM 1: Clinical Staff Credentialing

### **Performance Monitoring and Improvement (PMI) v4.0**

PMI 1: Quality Oversight Procedures and Responsibilities

### **Operations and Infrastructure (OPIN) v4.0**

OPIN 1: Leadership

OPIN 2: Staff Management

OPIN 3: Process Optimization v 4.0

OPIN 4: Business Ethics

### **Telehealth Professional Practice (TH-PP) v1.0**

TH-PP 1: Professional Practice via Telehealth

### **Telehealth Technology (TH-TE) v1.0**

TH-TE 1: Information Systems

### **Consumer Education via Telehealth Media (TH-CE) v1.0**

TH-CE 1: Health Information Content

TH-CE 2: Decision-Making Support Tools for Consumers

TH-CE 3: Consumer Empowerment for Self-Management Participation

TH-CE 4: Consumer Education Effectiveness Evaluation

### **Care Coordination via Telehealth Media (TH-CC) v1.0**

TH-CC 1: Care Coordination Services

TH-CC 2: Care Coordination Effectiveness Evaluation

### **Measures Reporting (RPT) v4.0**

RPT 1: Reporting Measures to URAC