



Community Pharmacy Accreditation, Version 1.1

Pharmacy Structure, Operations, and Drug Utilization Management

- CPh 1 - Organizational Structure and Oversight
- CPh 2 - Drug Product Oversight and Safety
- CPh 3 - Drug Utilization Management
- CPh 4 - Staff Management
- CPh 5 - Customer Service and Consumer Communications
- CPh 6 - Pharmacy Information Technology

Patient Medication Therapy Management

- PMM 1 - Medication Therapy Management Offerings
- PMM 2 - Medication Therapy Management Clinical Staff
- PMM 3 - Medication Therapy Management Resources
- PMM 4 - Collaboration with Prescriber/Provider
- PMM 5 - Medication Therapy Management Outcomes
- PMM 6 - Comprehensive Medication Review
- PMM 7 - Medication Adherence Consultative Services
- PMM 8 - Medication Counseling and Education
- PMM 9 - Medication Therapy Monitoring
- PMM 10 - Care Transitions and Medication Reconciliation

Pharmacy Wellness and Disease Management

- PhWDM 1 - Pharmacy Immunizations
- PhWDM 2 - Pharmacy Health Screenings and Tests
- PhWDM 3 - Pharmacy Chronic Disease Management

Quality Management and Performance Oversight

- QMPO 1 - Pharmacy Quality Management Program
- QMPO 2 - Quality Improvement Initiative
- QMPO 3 - Multi-Site Pharmacy Performance Monitoring and Oversight*

Measures Reporting

- RPT 1 - Reporting Mandatory Performance Measures to URAC
- RPT 2 - Reporting Exploratory Performance Measures to URAC

* Applicable only to multi-site pharmacy organizations